

Collaboration (NSF Po = DAVID HANNAY)

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How do you build a TRUE collaboration?

Not just a dance of partners?

- Aren't we also collaborating with the public?
- There is an assumption that collaborations will be program enhancing.
- The key is to find a collaborator(s) that will help you achieve what you could not on your own.
- If you aren't collaborating it will be harder to achieve STRATEGIC IMPACT.

?- Local vs. National partners

- Local partnerships that are vital to achieving outcomes and serving audience
- National partners provide expertise
- Even highly experienced partners (ex: Exploratorium) should benefit from a collaboration w/ a smaller partner

Our initial ?'s and interests

- How can libraries and museums collaborate more effectively? How can museums creatively exhibits for libraries understand libraries' unique needs better?
- Collaborating w/ federal partners
- How does the Framework apply to professional audiences? How does collaboration factor in?
- How does the Framework get applied by smaller institutions in rural, isolated areas
- What's required? Why is collaboration essential?
How do you manage the time it takes to collaborate?

Working w/ partners

- Defensiveness, confrontation at first
- How do you express the success of the collaboration (passion, enthusiasm) in your report?
- What's an indicator of a good collaboration?
- Collaborations can produce long lasting, organizational changes for partners.

- Collaboration between different ways of knowing
ie: Western science & indigenous ways of knowing
- how do you work into your budget the unexpected successes of collaboration?
- Collaborators going in on additional proposals = a great indicator!
- Evaluation of collaboration should be qualitative.
- RELATIONSHIP describes qualitative changes

Evaluating collaboration

- The collaboration ITSELF can be the unit of evaluation.
- What are the FAILURE points of collaborations?
- NSF wants to see what has failed.
- NSF wants to know to what extent does the project forge new collaboration or reinforce existing collaboration?
- You really should go in and look at what's happening 20 years out, not just right after!!

What methods and when to evaluate collabs?

- formative and summative
- dont look just at the institutes but at the people who are now enabled to work together ie public and scientists.
- indicator: change in attitudes of the deliverers of content (scientists, educators), not just the receivers
- there is a need for quick-search of evaluations
- Difficulty: each collab is so special & individual that it's hard to say what exactly was effective.

Indicator of a good collab: transformative change.

- deep listening, respect, conflict resolution
- there must be a lot in the business, organizational development literature
- check out mspnet. Math and science partnerships in universities.
- literature in the health, social services field
- We need a theoretical framework!

Continuum:



- How can we catalog and share what works best?
- Most of the time we focus on communicating the products of the collab.
- Books
 - Collaboration: critical criteria for success
(The Red Book) by Vicki Coates @ OMSI
 - TEAMS Project reports - insci.org?
- How do we state what a good collaboration is?

- SMEC is a long-term collaborative that grew out of intrinsic need in the field
- NISEnet is a funded project providing extrinsic motivation (\$\$) to collaborate.
- The Framework doesn't address community impacts
- Use of Web to evaluate collaborations.
External evaluators do site visits to see how well partners are working together.
- One of the most interesting things about ~~collab.~~ ^{Queens Library} are the unintended impacts. Evaluation should explicitly ask to see these.

- Lynn Dennis wrote a book and used focus groups, interviews to assess collaborations
- Important to look at folks who aren't collaborating to achieve what they want.
- In some projects the collaboration is as much the product as the means to an end.
- We collaborate b/c we want to share skill set but sometimes that is what it's all about
- One unintended impact: the higher quality of conversation at end vs. beginning of project
It would not be as evident in the product (exhibit) as in the conversations b/w participants.