## **Key Areas of Need + Action Items**

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- ★ = participants proposed as an innovative action item
- ✓ = participants proposed as a priority action item

# **Key Areas of Need**: Designing and Evaluating Education and Outreach Programs at Centers and Large Facilities

#### **Dyad presenters:**

Monya Ruffin Senior Scientist and Director of Education, Outreach and Diversity Center for Selective C-H Functionalization, Emory University

William Katzman
Program Leader, Sceince Education Center
Laser Interferometer Graviational-Wave Observatory (LIGO)

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Finding a place for education and outreach resources to "live", judging the extent to which these should be centralized, and raising awareness of their existence.

Action Item	Who?	Rating
Host a website (Wiki? portal?) where Education/Outreach,	CAISE	*~~
Broader Impacts (BI), Diversity resources are located		
<ul> <li>Resources include curriculum, activities, program</li> </ul>		
models etc. that are available for download		
<ul> <li>Rating system → users/community comment and</li> </ul>		
review resources → "Yelp" like system;		
crowdsourcing		
<ul> <li>Validates existing materials/models that are of high</li> </ul>		
quality		
Centralized NSF hub for Education and Public Outreach		<b>/</b> /
(EPO) materials funded/created		
Infrastructure network (stewardship of the nation's	NSF	
investment)		
Model of successful <u>programs</u> (afterschool, K-6		
programming, UG projects, weekend clubs family fairs, etc.).		
Not JUST curriculum.		

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Connecting with others who do outreach at any scale (in your region, related Centers/Facilities, etc.).

Action Item	Who?	<u>Rating</u>
University-based network for outreach professionals from	e.g. UW	<b>//</b>
IHEs and ISEs	Madison	
	Science	
	Alliance	
Building understanding among EPOs of science	National	<b>✓</b>
communication, informal science learning, evaluation;	Alliance for	
focused workshop, conference proposal, webinars?	Broader	
	Impacts	
	(NABI), AAAS,	
	CAISE, ASBMB	
Interactive geographic organizational map, layers of	NABI	<b>✓</b>
information/filters (by an organization/program?)	(supplement)	
R-E-S-P-E-C-T—treat EPO/Informal Science Education (ISE)/		
Public Engagement with Science (PES) as an expertise (ex. A		
co-appointment in department of education and science)		
Connect with state STEM authority, STEM Coalitions, and	Individuals	
other partners	must initiate	
Shift culture among EPO directors to be a community of		
practice and commit to this		

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Defining the mission of education/outreach/Broader Impacts programs, and figuring out how to evaluate them.

Action Item	Who?	<u>Rating</u>
Align expectations of NSF program officer, proposer and	CAISE/NABI/group	*~~
reviewers relative to broader impacts; seminars at NSF	of E&O Directors	
by program		
Make this (defining the mission) part of BI RFP		
Broadening participation—"best practices" with ISE		
programs		
Award for EPO excellence	NABI? CAISE?	
	Grassroots by	
	EPOs?	
Develop common indicators for BI for	NSF convene	
science/engineering centers	Center/Network	
	evaluators,	
	science/engineering	
	Center directors	

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Sustaining programs after Center/Large Facility funding expires.

Action Item	Who?	Rating
Create position at NSF. The goal of this position would be to	NSF (does it	***
help Centers work towards sustainability	have to be	
	NSF?)	
Charge an individual or group at NSF with maintain	NSF	*
oversight of "twilighting" centers, as well as extant Centers		
that might represent future homes for the soon-to-be		
orphaned programs, and facilitating connections		
between/among these centers.		
Develop a list of past successful strategies for sustaining	NABI or CAISE	<b>///</b>
programs after funding expires		
"Orphan" database of contacts of existing programs/projects		<b>/</b> /
that are interested in new collaborations/moving forward		
Change the mindset about what happens to programs after		<b>✓</b>
funding ends		
Create case studies/suggestions for ways to sustain E+O/BI	CAISE	
programs after funding/Center sunsets.		
State science foundations e.g. State Foundation of Arizona		
Using front-end evaluation to develop/create greater	Center/Large	
sustainability and strategic directions within a Center	Facility	
	leadership	
Maintain an NSF database of sustainability efforts that		
worked (e.g. Jory Weintraub transitioning from running		
outreach at NESCent to same programs at BEACON, another		
NSF-funded Center)		

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# **Key Areas of Need**: Working with Informal Science Education Organizations and Networks

#### **Dyad presenters:**

Carol Lynn Alpert Director, Strategic Partnerships, Museum of Science Boston Co-Director, Center for Integrated Quantum Materials

Dennis Schatz Senior Advisor Pacific Science Center

Sustaining products, intellectual property, and institutional histories as ISE networks sunset.

Action Item	Who?	Rating
Database creation of curriculum, activities, lesson plans, etc.	CAISE? NABI?	<b>/</b> /
(especially of those that have been evaluated and impactful)		
Create position at NSF with the goal of helping Centers work		<b>✓</b>
toward sustainability		
Job search assistance for CAISE staff when the funding runs		<b>✓</b>
out!		
RFP strong language: what long0lasting products beyond life	NSF	<b>✓</b>
of grant?		
InformalScience.org = another home for resources		
Trellis will have home for resources (look for \$ to sustain it		
after project ends)		
Identify models of past success	CAISE? COSEE?	
Is there a teachengineering.org that goes beyond the "E" in	CAISE/NABI	
STEM? To post other Center curricula?		

Developing a "network of networks" to leverage resources and connections.

Action Item	Who?	<u>Rating</u>
Establish a platform to host communication across networks	Trellis?	<b>✓</b>
and establish a small group of curators stimulate and		
manage communication → include NABI, STCs, CCIs, NSF		
contacts, NIH, COSEE, etc.?		
Trellis group for EPOs		
Encourage NABI + CAISE folks to join AAAS and sign up for		
Section Y (where most people who do science		
communication and ISE are members)		

Developing connections between PIs/researchers and ISE programs as proposals are developed.

Action Item	Who?	Rating
Manual for PIs and POs on how to develop and evaluate		<b>////</b>
effective BI efforts + PD after to implement it.		
One-stop portal to link people, searchable by geographic	NABI?	<b>/</b> /
area, etc. (Google Map-based—zoom into resources listed by		
filters)		
National or regional match-maker service for		<b>✓</b>
scientists/centers and ISIs.		
Could ISE institutions/organizations develop structures and		<b>✓</b>
procedures that would enable IHE broader impacts		
professionals to connect with them more efficiently?		
Connections between PIs/ISE programs → raise awareness	CAISE,	
of EPOs to resources for these connections.	Trellis/AAAS,	
	NABI	

Sustaining programs as people move on.

Action Item	Who?	Rating
Create a position at NSF whose goal would be to help		*
Centers work toward Sustainability		
Study of transitions of NSF funds for Centers—how did	Organizational/social	<b>~ ~</b>
they (or not) sustain, should they, what are the models	scientists	
and how do we make decisions about sustainability		
(should this be #1, less personnel-based, more funding		
based)		
Use Trellis!	Everyone	
Education and outreach sustainability plans for Large	Sunseted Centers	
Facilities and Centers—how to continue the good stuff	who were successful	
and grant mapping		

# **Key Areas of Need**: Current and Past Productive Areas of Informal Science Education Research and Evaluation

#### **Dyad presenters:**

John Falk Sea Grant Professor of Free-Choice Learning Oregon State University

Karen Peterman President Karen Peterman Consulting Co.

**Key Areas of Need:** Current and Past Productive Areas of Informal Science Education Research and Evaluation.

Supporting NSF program officers and panel reviewers by providing guidelines to review Broader Impacts portions of proposals.

Action Item	Who?	<u>Rating</u>
CAISE create an inventory of individuals that can serve	CAISE	***
as "ISE" panel reviewers → make information available		
to NSF. Recommendation: ISE reviewers participate in		
all proposals with Broader Impacts. Have "seat at the		
table" for BI as with Intellectual Merit. ISE		
representative be current on TEM, E/O, BI research and		
resources.		
Line item requirement in the budget for BI work		*~~
Provide additional info on Broader Impact criteria	NABI	<b>//</b>
evaluation to <u>all</u> NSF reviewers		
Write a 1 or 2 page set of guidelines for Program	NABI	<b>~ ~</b>
Officers/panelists on how to evaluate proposals'		
broader impacts.		
Involving more BI/ISE professionals in panel reviews by	NABI	<b>~</b>
NSF		
Panel review guidelines for BI reviews/evaluation		<b>~</b>
Create a How To document for scientists to use as they	CAISE with input	<b>✓</b>
review Broader Impacts of ISE on panels	from NSF	
Policies to hold PIs/Centers accountable for BI work		<b>✓</b>
Tell NABI to tell NSF to put BI experts on review panels		<b>~</b>
+ tell EHR to talk to other directorates		
Write proposal← what makes a good BI	NABI	
Review proposal ← tell reviewers what makes a good		
BI. "If I were reviewing, I'd look for 1, 2, 3,". Tell NSF		
about this—NABI make recommendations for official		
processes.		
Site visits/project reports ← how to scrutinize BI at the		
phase/be sure to ask for it. Tell scientists to include BI		
in the review.		
Specific (qualitative?) criteria system for rating quality		
of outreach design (for actual impact) for use by NSF		
science directorates		
All NSF to fund report re: how to evaluate BI in		
proposals/how to improve review process	C-i ' t'	
Scientific society's comms/outreach/PES staff could	Science societies	
help create and/or disseminate to members		
NSF panels should be 50% BI, 50% science experts	NADIl.'	
Create written 2-pager for POs and reviewers	NABI working group	
For BI—less emphasis on novelty		

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**Key Areas of Need:** Current and Past Productive Areas of Informal Science Education Research and Evaluation.

Creating or identifying mechanisms for access to available strategies and evaluation instruments that work within multiple informal learning contexts.

Action Item	Who?	Rating
ISE evaluation meeting/workshop	CAISE	<b>////</b>
<ul> <li>Evaluators presenting tools</li> </ul>		
<ul> <li>Centers sharing practices of evaluation</li> </ul>		
<ul> <li>Logic models</li> </ul>		
Connections to evaluators		
Have a small number of STEM evaluators as consultants	CAISE, maybe an AEA	<b>~</b> ~
and in "retainer" to help with specific evaluation	intern?	
questions and needs Create and house a series of evaluation capacity	CAICE in north orghin	
building workshops (goal setting, logic modeling,	CAISE in partnership with STEM and/or	<b>~</b> ~
finding instruments, applying evaluation results); make	ECB evaluators from	
sure the natural science PI (if appropriate) attends	AEA	
Require that BI be evaluated		~
Evaluation workshops for EPO/EOD directors (after		<b>✓</b>
common measures)		
Create common measurements/tools for Centers		<b>✓</b>
Dissemination workshops for evaluation resources,	Current evaluators	<b>✓</b>
MUST be specific		
Have Centers + Large Facilities develop evaluation plans	NISE Net + BI Guide	<b>✓</b>
together and using similar system	CAMOR NOR	
IRB requirements and training for EOD	CAISE, NSF	
(formal/informal)	CAICE (d.)	
List of evaluation strategies and instruments along with	CAISE (they've	
specific itemization of IRB requirements, general list of past validity, references to past studies	already got the bones of it)	
past validity, references to past studies	ULIU	

**Key Areas of Need:** Current and Past Productive Areas of Informal Science Education Research and Evaluation.

Developing mechanisms to support "systems thinking" in public engagement and broader impacts communities to build capacity and leverage existing resources.

Action Item	Who?	Rating
Build into NSF program announcements requirement to		
address more seriously lasting goals of BI		

# **Key Areas of Need**: Implications for Informal Science Education from Recent Science of Science Communication Findings

#### **Dyad presenters:**

John Besley Associate Professor and Ellis N. Brandt Chair in Public Relations Michigan State University

Jessica Sickler Principal Researcher and Managing Director Lifelong Learning Group, COSI

Leveraging existing social science research findings and questions to be more reflective and strategic about identifying achievable goals for target audiences (goals could be attitudes, behavior change, understanding, appreciation, etc.).

Action Item	Who?	Rating
Create online repository of relevant literature (would	CAISE	<b>////</b>
be ideal if it could be shown with reliability # of		
studies supporting/dismissing similar to the		
government's Education That Works website nobody		
seems to know about)		
Model strategic goal orientation—be explicit about	Individuals doing	<b>//</b>
your goals/strategy	education/outreach/BI	
Need to figure out a language to talk about different		<b>✓</b>
pieces—goals? Objectives? Etc.		
Have social science/learning science researchers	NSF workshop	
interact with communication researchers	proposal?	
Every ISE expert should talk to colleagues in the		
communication department		

Leveraging and/or making sense of existing options for science communication training.

Action Item	Who?	Rating
Database of providers [layer interactive map] with	NABI	<b>//</b>
reviews? Requires figuring out what evidence-based		
best practices exist		
AAAS could offer science communication train-the-	AAAS	<b>~ ~</b>
trainer workshops	CATOR	
CAISE coordinated webinars on science communication	CAISE	<b>✓</b>
Invite communication researchers to more ISE meetings		<b>✓</b>
Require trainees (e.g. grad students) to undergo		
"effective science communication" training, similar to		
the required RCR training.		
Cheat sheet of learning theories and how they apply to	Joe Heimlich (COSI	
ISE	Columbus) has	
	something similar to this for	
	environmental	
	education	
List of science communication training offerings	CAISE, AAAS Public	
	Engagement group	
University of Alaska Fairbanks has a science	Contact Laura	
communication certification program for STEM grad	Conner	
students		
A menu reviewing what communication training is out		
there.		
<ul> <li>How long is each program?</li> </ul>		
How many can it train?		
How much does it cost?		
<ul> <li>How adaptable is the program?</li> </ul>		
Will they train the trainers (so is it sustainable		
at the institution)?		
Has it been evaluated?		
<ul> <li>What are the results? Successes?</li> </ul>		

Identifying and accessing the most relevant literature to plan, implement and evaluate education, outreach and/or Broader Impacts activities.

Action Item	Who?	<u>Rating</u>
Awareness of educational research outcomes from BI as	NABI	
a tool to inform decision makers (e.g. NSF, Center		
directors)		

Disentangling authentic, proven communication strategies from manipulations and tactics that are transparent and ineffective.

Action Item	Who?	Rating
Develop "how to create a science communication	Science	<b>~ ~</b>
strategic plan") similar to PI guide for evaluation) for	Communication	
CAISE/other websites	societies (ask John	
	Besley	
Figuring out question 12 ("Leveraging existing social		
science research findings and questions to be more		
reflective and strategic about identifying achievable		
goals for target audiences (goals could be attitudes,		
behavior change, understanding, appreciation, etc.) is		
central to better training. Focus in science		
communication in quality, not quantity or novelty.		

Key Areas of Need: New Ideas

### **Key Areas of Need:** New Ideas not surfaced on Day 1.

Action Item	Who?	Rating
Go to ASTC, VSA, etc. meetings to û skills/knowledge		
Broader Participation: ISE needs to create and disseminate		
mechanisms to broaden participation in terms of academics		
+ scientists + institutions		